



Terms of Service Agreement (Computer Repair)

Thank you for choosing APHEUS SOLUTIONS, LLC as your services provider. Use of our services are governed by this TERMS OF SERVICE AGREEMENT. PLEASE READ THIS AGREEMENT CAREFULLY BEFORE USING ANY OF OUR SERVICES.

PAYMENT TERMS

We accept several forms of payment. Currently, we accept cash, check, and money order for local purchases. We also accept Visa, MasterCard, Discover Card, and American Express. Please discuss your payment options with your account manager at the time of purchase. We require full payment upon completion for any work performed for services rendered. For certain services, we may require pre-payment or payment secured with a major credit card prior to performing any work. Please be aware that any payments via credit cards may appear as "APHEUS", "APHEUS SOLUTIONS" or "APHEUS COMMUNICATIONS" on your statement.

SALES TAX

We are required to collect sales tax on all merchandise purchases made at our retail location or shipped within the State of Indiana. The current sales tax rate is 7.0%. Shipping charges are also subject to sales tax.

RETURNED CHECK FEE

We will charge a minimum of \$35.00 (or the maximum allowed under Indiana state law) for each check that is processed and returned by our bank.

ADDITIONAL SOFTWARE, PARTS, OR LABOR

Additional charges will apply for any additional software, parts, or labor required to service your computer system. We will notify you prior to performing any additional work. Software and parts used as part of the service work performed are non-returnable and non-refundable.

DATA BACKUP REQUIREMENTS

We are not responsible for lost, corrupted, or damaged data, software, programs, apps, or any other type of information. It is the customer's responsibility to backup any important data prior to any service work. We are not responsible for any data loss caused by viruses, customer errors or deliberate or accidental acts of deletion of files, photos, games, movies, or other data on the device.

ABANDONED PROPERTY CLAUSE

Any computer, phone, tablet, hardware, software, or other items left on the premises 30 calendar days beyond the item's available pick-up date will be considered abandoned by the customer and shall become the property of Apehus Solutions, LLC, one of its subsidiaries or one of its divisions.

LIMITATIONS OF LIABILITY

APHEUS SOLUTIONS, LLC IS NOT RESPONSIBLE FOR ANY LOSS, LIABILITY, OR DAMAGE ASSOCIATED WITH THE PURCHASE OR INSTALLATION OF THE PRODUCTS OR SERVICES WE SELL. THIS INCLUDES, BUT IS NOT LIMITED TO: LOSS OR CORRUPTION OF DATA, SOFTWARE, OR INFORMATION; LOSS OF USE OR DAMAGE TO COMPONENTS, PERIPHERALS, OR OTHER ELEMENTS OF THE COMPUTER SYSTEM OR NETWORK; DAMAGE RESULTING FROM THE LOSS OF ANY PORTION OF THE COMPUTER SYSTEM OR NETWORK; LOSS OF PRODUCTIVITY, PROFITS, OR ANY OTHER ASSOCIATED EXPENSES. WE ARE NOT RESPONSIBLE FOR ANY INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES RESULTING FROM THE PURCHASE OR INSTALLATION OF THE PRODUCTS OR SERVICES WE SELL. WE CANNOT GUARANTEE SPECIFIC RESULTS FOR ANY OF THE PRODUCTS OR SERVICES WE SELL.

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